



# Rich Maggiani

Reports, plans, and IRPs authored and designed for the Energy sector

**Anchorage Municipal Light and Power**  
Energy Efficiency Incentives Report

**Arlington (Texas) Utilities**  
Utility Management Systems

**Atlanta Water Works**  
Customer Service Management

**Augusta (Georgia) Utilities Department**  
Utility Financial Processing

**Azusa (California) Light and Water**  
Electric Utility Billing Processes

**Belmont (Massachusetts) Municipal Light Department**  
Customer Service and Electric Utility Management

**Black Hills Energy**  
2021 Cheyenne Light (Wyoming) and Black Hills Power (South Dakota) Integrated Resource Plan

**Connecticut Energy Advisory Board (CEAB)**  
Electricity Procurement Report

**Denver Utilities**  
Utility Process Training

**Detroit Water Department**  
Utility Billing Procedures

**Electric Power Board of Chattanooga**  
Customer Service and Electric Utility Management

**Electric Power Systems**  
System Security Study and Results

**Freeport Village (New York) Utilities**  
Customer Service and Utility Management

**Green Mountain Energy Resources**  
Cleaner Electricity—Choose Wisely

**Green Mountain Power**  
Integrated Resource Plan (IRP): 2018  
Integrated Resource Plan (IRP): 2011  
Integrated Resource Plan (IRP): 2007  
Solar Installation System Impact Study

**Greensboro (North Carolina) Utilities**  
Utility Bill Messaging

**Hawaiian Electric Companies**  
Power Supply Improvement (PSIP) Integrated Resource Plan (IRP): December 2016  
PSIP Update Revised Analytical Approach and Work Plan: 2016  
Power Supply Improvement (PSIP) Integrated Resource Plan (IRP): April 2016  
PSIP Update Interim Status Report  
Proposed PSIP Revision Plan  
Maintaining Reliability as Variable Renewables Proliferate  
Smart Grid Foundation Project  
Power Supply Improvement Plan (PSIP): 2014  
Integrated Demand Response Portfolio Plan  
Smart Grid Roadmap and Business Case  
Integrated Resource Planning (IRP) Report: 2013  
Generation Requirements and Cycling Study: Executive Summary  
Investigative Report on Renewable Generation  
Distribution Circuit Monitoring Plan: Executive Summary  
Interconnection Requirements Study: Executive Summary

**Hawai'i Electric Light Company**  
Power Supply Improvement Plan (PSIP): 2014

**Marquette Board of Light & Power**  
Customer Service and Electric Utility Management

**Martin County (Florida) Utilities**  
Utility Information Reporting

**Massachusetts Department of Energy Resources (DOER)**  
Renewable Portfolio Standard (RPS) Requirements Feasibility Report

**Massena (New York) Electric Department**  
Electric Utility Management

**Maui Electric Company**  
Cost Recovery Through a Rate Adjustment Mechanism Application  
Power Supply Improvement Plan (PSIP): 2014

**Milwaukee Water Works**  
Utility Customer Service Processes

**Minneapolis Water Works**  
Utility Billing Procedures

**Montgomery (Alabama) Water Works**  
Customer Service and Utility Management

**Oklahoma City Water Department**  
Customer Service and Utility Management

**Redlands (California) Utilities**  
Utility Customer Service Processes

**Semco Energy Gas Company**  
Utility Management and Customer Service

**Solari Communication**  
Transforming the Creation of Integrated Resource Plans (IRPs)  
The Integrated Resource Planning (IRP) Transformation  
**Electricity Position Papers**  
California: Working to Elevate Integrated Resource Planning  
The Hawaiian Plan: 100% Renewable Energy by 2045  
Net Energy Meeting: An Honest Story  
Net Energy Metering Launched the Distributed Energy (R)Evolution  
Regulatory or Strategic IRP: A Pivotal Choice  
A Statewide Approach to Integrated Resource Planning  
Transitioning to the Utility of the Future

**South Coast (Laguna Beach) Water District**  
Customer Account Management

**Turlock Irrigation District Water & Power**  
Economic Impact Analysis of Changing River Flow Requirements